



### **Movers & Shakers : Robert Talson**

Robert Talson has joined financial services company, Tilney Smith & Williamson, as their new Chief Digital Officer.

## **Insights**

What do bosses think of remote work?

Is it OK to eat at your desk?

Why collaboration remains central to agile digital banking

A better way to introduce digital tech in the workplace

## **News**

UK seeks to stimulate economic and digital growth with

Tempest investment

JP Morgan joins chase in UK digital banking

Tui creates digital multi-day tours platform

Domino's delivers a hiring spree

UserZoom launches QXscore to measure digital experience

Government announces 10 councils to test the use of digital tools in planning process

Covid passports 'could be used for more than international travel'

HSBC UK launches fraud awareness app for businesses

Digital business funding scheme to re-open

EU set to unveil digital wallet fit for post-Covid life

Specsavers's new CMO plans to 'add more meaning' to the brand

## Ecommerce

Sainsbury's brings back mobile gamification to drive up fruit and veg sales

Amazon set to become UK's largest GMV retailer by 2025 as online grocery grows

Is the decline of 24-hour grocers linked to rise of ecommerce?

UK expects to be nearly cashless by 2024 as use of digital payments accelerates

## Social Media

48% Of UK Businesses Impacted By Fake Reviews And Negative Social Media Posts In The Last Year

Facebook Opens Up Messenger API for Instagram, Providing New Customer Service Potential

LinkedIn Tests New 'Dark Mode' in its Desktop App

Facebook Updates WhatsApp Business API to Facilitate Improved Customer Connection